

IDENTIFICATION FACILITATORS AND BARRIERS

in the use of adapted public transit among parents with a mobility disability

Description

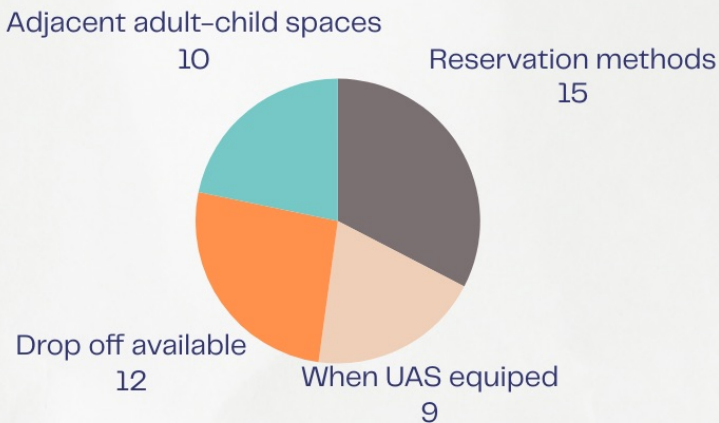
In partnership with Ex Aquo and RUTA Montreal and Parents Plus, the aim of this research is to increase understanding about how adults use adapted transport when travelling with a child 5 years or younger.

Phase 1: Online survey (with option of using a voice synthesizer*).



4 MAIN FACILITATORS

personal and organizational levels

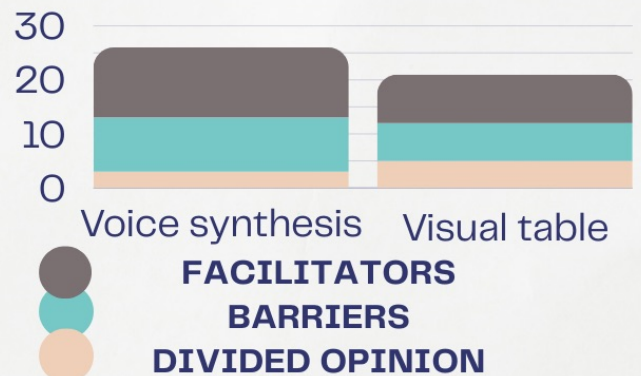


Preliminary results on February 12th, 2024

Respondants from Quebec:

- n=37 clicked on the survey
- n=33 started the survey
- n=18 completed the survey

DIFFERENT NEEDS AND PERCEPTIONS FROM VOICE SYNTHESIS* USERS

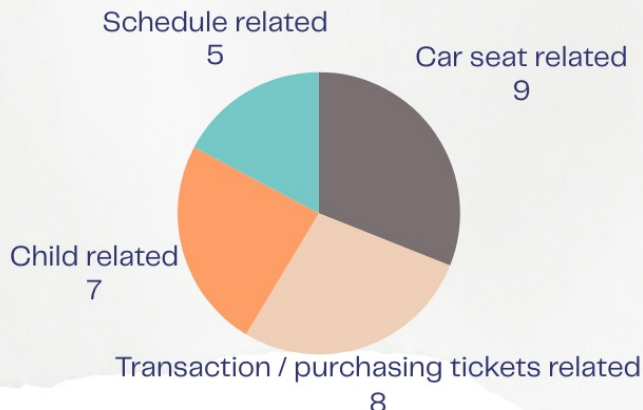


Some questions led to different interpretations, which possibly explains the divided opinions. For example, "Is the availability of a car seat a facilitator or an obstacle?" can be seen as a facilitator if there would be one, but as an obstacle since there are none.

*A voice synthesis, or voice synthesizer, is a device or a program that reads texts with an artificial voice.

4 MAIN BARRIERS

personal, organizational and societal levels



RESPONDANT SUGGESTIONS

Drivers: more help, more training

Car seats: provided or non obligatory

Accompaniement: provided when using the services with a child

Payment: allowing all payment types: card, cash, online